

HKQMA

香港品質管理協會



News Letter

Edition: June 2022

二零二二年 六月版

Chairman's Message

It is time for me to report activities in the first half year 2022 for Hong Kong Quality Management Association (HKQMA). COVID-19 goes to 2022 and is still on-going for how long we never know. We are entering into a twilight zone with numbers BA.2.12.1..... somewhat confusing. People seem to live with it or live in ignorance. People in the street look happy as life return to normal. But you never know when the city will be closed down again. Reopening border seems so close but perhaps is still far away....

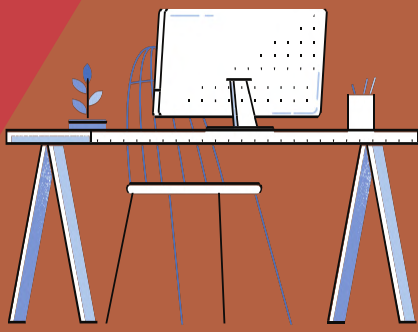
HKQMA is struggling to providing services to our members. We are planning on different programme. But the sow seeds need to be germinated with fertilized soil – social contact. In order to understand our current performance and further improve our services, we have launched questionnaires survey to our members to obtain their valuable feedback.

In the second half of the year 2022, webinars still govern most of our seminars and training. We have programme of Technical Forum throughout the year. Registered Quality Manager (RQM) will be conducted both by E-learning and in class room. We have registration of membership in Registered Professional Quality Engineer (RPQE) [Construction] and planning to launch training in class room in the second half of the year. We plan to have two company visits in 2022 and a join CPD programme with MTR Academy in Sept 2022. We will seek more physical face-to-face activities when the situation is allowed.

On behalf of HKQMA, I sincerely say thank you to our members for your continuous support. Finally, I wish all the Member Fellows, Readers and Friends enjoy reading this newsletter with new format and style.

Dr. Frankie Lam
Chairman,
Hong Kong Quality Management Association





Editor's Note

編者的話

Dr Victor Leung 梁偉強博士

Dear Members and Friends of HKQMA,

Welcome to this first issue of the Newsletter this year sparkling with hope and anticipation. As in the previous issues, the Chairman gives his message in the front page. Our top story of this issue comes from the interview of our Membership Director. You can understand well the working of the membership office of your Association.

Elsewhere, continue reading to find our coming activities this year. Due to the Covid-19, the Association suspended all company visits and face-to-face meetings. Hope, in the coming October, we can organize an outdoor activity with our members.

I trust that you may find the two training programs of your Association interesting. The Association will be jointly with MTR Academy to conduct our long-live RQM program in September this year. Our brand new RPQE program will launch soon. Please contact our Administration Office - Ms Can Fung for details.

A central components of this newsletter have two articles from Dr. Ip and Dr. Ho respectively. Due to the limitation of pages in this newsletter, full details of the articles can be found on the HKQMA website. Thank you for their contributions.

Enjoy reading.

致：香港品質管理協會的會員及朋友：

歡迎閱讀今年的第一期會員通訊，本期內容充滿希望和期盼。一如既往，首頁是主席的致辭，而主題故事則是對我們會務幹事的個人專訪。會員朋友可以藉著是次訪問更深入地瞭解協會會務的工作。

接下來是協會本年度工作安排的簡介。近年由於受‘2019新型冠狀病毒’持續影響的緣故，本會不得不暫時擱置企業參觀和面授課程等的活動。期望在本年十月，本會能與會員重啟企業參觀活動。

協會現正展開兩個新培訓項目。一個是我們與港鐵學院合辦的‘註冊質量經理’RQM面授課程，計劃於今年九月份開課，目前在公開招生階段；另一個是我們全新的‘註冊專業質量工程師（建築業）’RPQE面授課程，亦開始接受報名。相關的課程細則及報名辦法，請聯絡我們的行政主任馮小姐查詢。

今期的重磅內容是由葉博士和何教授撰寫的兩篇文章，礙於本訊報的篇幅所限，未能悉數盡錄。會員朋友可進入HKQMA網頁瀏覽全文，獲取更多精彩內容。

感謝閱覽。

High Light

1. Interview with Mr. Anthony Chan, Director of Membership of HKQMA.

Articles

1. 該喝貓屎咖啡嗎?
2. Covid-19 + Omicron and Sunspot Theory: Subsiding by 2022





For this edition , we have an opportunity to interview the Director of Membership, Mr. Anthony Chan

Editor: Thank you Anthony for your time to this short interview.

Anthony: Welcome Victor and it is my pleasure to discuss with you the membership office of HKQMA.

Editor: As the person in charge of the membership office, what are your roles?

Anthony: The membership office takes care of all matters related to HKQMA members, such as: membership subscription, and membership upgrade (like from Associate to Full Member or from Full member to Fellow). Membership fees are one of the important sources of income of HKQMA, this office with the Administration Unit spends a lot of effort in handling this job. Also, we take care of the benefits to our members.

Editor: Well, you talked about benefits to HKQMA members, would you please let us know more?

Anthony: Yes, as HKQMA members, you are entitled to enjoy benefits such as free to join online seminars which are organized or co-organized by HKQMA. Members have priority to join conferences, forums, and company visits which are organized or co-organized by HKQMA. Also, they can enjoy special discounts in training programs/seminars which are organized or supported by HKQMA.

To give back to our valuable members for their continuous support to HKQMA, we have passed the resolution that Members are in the age of over 60 and 65 without full-time employment and with at least 5 years of being HKQMA members in the past, their annual membership fees will have a reduction of 1/3 and 2/3 respectively. Platinum/Ordinary Corporate members and full members can be entitled to put the name or Corporation's name (and or Logo) in the "members profile" in the HKQMA website if you wish to have better connectivity and business network. For the details of HKQMA benefits, please visit our website.

Editor: Anthony, would you please tell us what is the recognition for members of HKQMA, especially for those Fellows?

Anthony: As members of HKQMA, especially Fellows; it's not just a recognition of profession. Members can also build a professional network with members and other professionals in other areas. Members can use the MHKQMA as designation and the Fellow will be FHKQMA. HKQMA conducted a Registered Quality Manager training program. Students successfully attended this program and completed all requirements, they can apply and be awarded the recognition from CAQ (China Association of Quality) and the New Zealand Organization for Quality (NZOQ) accordingly.

Editor: What will be the future activities for HKQMA members after the gone of Covid-19 or any future planned activities?

Anthony: After the gone of Covid-19, HKQMA will expect and arrange more activities such as symposiums, face-to-face training, and visits to our members. Members will be informed via email. Even during the Covid-19 last year, the Association conducted visits to Towngas (big data and visit hotlines centre) and the factory for the production of facemasks.

Editor: Anthony, I know that you introduced a tool in Innovation and problem-solving – the TRIZ in HKQMA webinar. It is a well-known business tool. Do you have any planned activities that can let our readers have your sharing in the coming future?

Anthony: I plan to have TRIZ seminar and training workshops in the near future when the current epidemic is improved, and we can conduct classroom training. I shall use cases to supplement with theories to make participants better understand and able to implement.

Editor: Personally, what makes you join HKQMA as Director?

Anthony: It's my pleasure to be one of the executives of HKQMA and work with other executives as a team. Also, I would consider servicing our members and the community as my mission after my retirement.

Editor: Anthony, thank you for your time during this interview.

Anthony: Welcome, Victor.

Membership Survey

Thank
you
感謝

Dear Members:

In order for your Association to understand your needs and wishes, a survey is launch to get your feedback. Please help us to improve our service by returning your views with the survey form...just click the link below. <https://forms.gle/3DkuMdzzurLMvLaF7>

香港品質管理協會 (HKQMA) 作為一個專業團體，始終關注我們的表現 和對會員的服務。我們的目標是透過滿足會員對協會所組織活動的期望和評論來持續改進。為此，我們準備了簡短問卷，蒐集您的寶貴意見。希望閣下能夠花少少時間協助完成，只要打開此連結 <https://forms.gle/3DkuMdzzurLMvLaF7> 填入 答案就可以。因受模板設定所限制，問卷表格裏面的第二、四、七、八題，如果 你的答案是其他(others)，並要加入文字說明的話，請同時√ 選兩個其它(others),方可編輯文字。

Contact us:

聯絡我們

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HKqma
Hong Kong Quality Management Association
香港品質管理協會

HKQMA Member Survey 2022

Hong Kong Quality Management Association (HKQMA) as a professional body always concerns our performance and services to members. We aim at making continuous improvement through meeting members' expectation and comments on events so organized. To achieve this, we have prepared questionnaires to survey your valuable opinions. Please spare some time to fill up them. Thank you for your time.

[Sign in to Google](#) to save your progress. [Learn more](#)

* Required

Your Name *

your answer

Membership No. *

October 2022

COMING ACTIVITIES

Company Visit



Ph
su

參觀煤氣公司有機耕種農地

地點：元朗錦田

日期：2022年10月22日

時間：上午10時至12時

有關詳情請留意電郵通知

Towngas Smart Farming

Date: 22 October 2022

Time: 1000-1200 hours

Booking and details of the visit: Please refer to the coming circular.

Registered Quality Manager

Training Program



HKQMA's well-received RQM Training Program is now a joint-venture with MTR Academy

我們現與港鐵學院合辦 HKQMA 廣受好評的 RQM 培訓課程。Course details and application webpage can be accessed via the below link: 課程詳情和申請網頁可點擊以下鏈接 <https://www.mtracademy.com/script/en/shortcourses/details.aspx?id=1518>

Four experienced and knowledgeable quality experts from HKQMA will be the teachers for this program.

四位經驗豐富、知識淵博的質量專家將擔任本課程的教師。

Discounts are available to HKQMA members.

HKQMA會員可享特別優惠



CPD Series: Registered Quality Manager

Lectures: 3 September – 22 October 2022 (Saturdays),
9:00 am – 12:00 pm, 1:00 pm – 4:00 pm

Examination: 5 November 2022 (Saturday), 09:00 am – 11:00 am

Course Code: SC 22-030

Co-organized with Hong Kong Quality Management Association (HKQMA)

Objectives and Learning Outcomes

Almost 100 participants graduated from this course in the past. Apart from the wide recognition from Mainland China and New Zealand, graduates will gain practical quality improvement tools and knowledge for their day-to-day working in various industries including construction and transport industries.

Upon completion of this course, participants will be able to:

- Understand Quality Management System and the importance of innovation in quality improvement;
- Interpret the key elements of quality management and apply quality management in service industry including transport industry;
- Acquire the skills of using quality tools, innovative techniques, design thinking and data analytics with statistical models;
- Gain insights into the digitalization in Quality 4.0 from the applications of Artificial Intelligence (AI), Machine Learning, Internet of Things (IoT), Robotic Process Automation and predictive analytics.

Who Should Attend

All levels of quality management personnel particularly quality managers, engineers and officers who want to:

- Receive formal training in the quality management field and seek an opportunity to obtain a professional qualification in quality management
- Update on the most updated technological developments in quality management
- Build a foundation to proceed to a high level of educational study in the subject of digital quality management
- Sharpen his or her practical skills in dealing with different quality management issues

Venue

MTR Academy - Hung Hom Centre, Kowloon, Hong Kong

Language

Lectures will be conducted in Cantonese and supplemented by English terminology and terms. Course materials are written in English.

Mode of Learning

Classroom lecture



Course Structure

This program consists of 10 modules in 5 areas (30 hours) and a 2-hour written examination.

- Introduction to Quality and Quality Management System
- Business Analytics and Service Quality
- Tools in Quality Management
- Digitalization in Quality and Towards Quality 4.0

Free Webinar – Register online now

Registration - LIVE Webinar jointly organized by MTR Academy and Hong Kong Quality Management Association ([google.com](https://www.hkqma.com))



LIVE Webinar **FREE**

Becoming a Registered Quality Manager

22 JULY 2022 | 13:00-14:00 | Cantonese

Content

Registered Quality Manager (RQM) is a prestige title for a quality professional to pursuit his/her career path.

This seminar is the introduction of the RQM professional training course that covers the following areas: Quality Management System, Business Analytics, Service Quality, Tools in Quality Management, Digitalization in Quality and Towards Quality 4.0.

Almost 100 participants graduated from this course in the past and attained this designation in different business fields in Hong Kong, Mainland China and New Zealand.

Different from the previous courses, the coming RQM professional training course will be specifically designed for transport and railway industries. Interested parties may contact MTR Academy for details.

Speaker



Dr. Frankie Lam

DBA, MSc., BSc.RSA, RSO, C Env., RQM, FHKQMA

Dr. Lam has been working in construction industry over 35 years. He pursued in quality control and assurance field and obtained his Quality Management System Lead Auditor qualification in late 90s. Dr. Lam advanced his professional activities on environmental protection and occupational health & safety and obtained the pertinent professional qualifications and registrations. In the last ten years, he has been playing heavily the role as a management system auditor on quality, environmental protection, occupational health & safety and energy in different business sectors.

Dr. Victor Leung

DMgt, MSc, BCem, DipM, FHKQMA

Dr. Leung has been working in railway (KCRC and MTR Corporation Ltd) for more than 35 years. He has a wide range of experience in operating, marketing, branding, and overseas projects. He is one of the founders and currently the Vice-Chairman of the Hong Kong Knowledge Management Development Centre.

Dr. Leung has rich experience in teaching transport management, service quality management and knowledge management in various universities and institutes as a part time teacher.



Please scan the QR code or click the "Register Now" button to sign up.

**Register
Online Now**

Brand new HKQMA Training Program for Construction Industry 全新 HKQMA 建造業培訓課程。



This training program will come soon. Please contact us for details

全新課程快將開始。
詳情請聯絡我們

REGISTERED PROFESSIONAL QUALITY ENGINEER (CONSTRUCTION)

OPEN FOR APPLICATIONS

COURSE DESCRIPTION

RPQE Program is one of the professional courses to provide a comprehensive and clear understanding of quality management in construction industry. Graduates learned practical quality key trends and knowledge for their day-to-day working after this training. This program is now delivered by face-to-face, i.e. trainer can directly share their quality management experience and case studies to participants.

Program Structure

This program consists 12 modules. Each module requires participant spending approx. 3 hours in attending the class and preparing for the written examination.

After successfully completed the course, participant (for HKQMA members only) may consider to apply professional assessment as Designatory lettering **RPQE** after professional registration.

RPQE REGISTRATION FEE

HK\$12,000
(including examination fee)

HK\$10,800
(for early bird)

APPLICATION

Please submit the completed application form and all necessary supporting documents by email to enquiry@hkqma.org

For enquiries, please contact
Ir. Victor Ho or Ms. Can Fung
at 2581 2210

<http://www.hkqma.org>



該喝貓屎咖啡嗎？

早期中東咖啡的飲用，嚴格來說是服用，類似國人熬中藥來喝。有國內學者提出15世紀鄭和下西洋接觸阿拉伯世界以茶款待當地人時，阿拉伯人驚見明代的茶待客器皿，從而改變了咖啡的飲用方法。本文對於咖啡的飲用常見問題作出解答，並有天下第一啡之稱的貓屎咖啡作進一步討論。甚麼人喝咖啡？為什麼要喝它？咖啡酸酸的口感是啡咖豆還是沖泡有問題？只要咖啡好，晚上喝後也不會影響睡眠嗎？還有，有心血管病的人是否要戒掉咖啡？喝咖啡時先放糖還是放奶？用茶匙喝咖啡而不用嘴巴與杯子親咀，顯得更優雅還是會被人稱為詬病、陋習、裝模作樣？筆者提出，喝咖啡要懂得周旋於黑白兩道，這到底是什麼意思？回歸貓屎咖啡，甚麼是貓屎咖啡？這種視為世界上最貴的咖啡，天下第一啡，是否值得一試？以上問題均可在文中尋求答案。



作者：葉仁傑
Dr. Perry Ip

篇者註：因這篇文章內容甚廣，現本刊只節錄了部份內容，如要閱讀全文請前往 **HKQMA website** 觀看。



香港人

二戰以前，香港喝咖啡的族群主要是：接觸洋人的政府人員、在洋行工作、文化界人士和華僑。在香港生活的人，朝茶晚酒，對咖啡當然不陌生，香港人更創出鴛鴦，把奶茶和咖啡結合，成為香港特色飲品。2014年，港式鴛鴦被列入為非物質文化的清單。筆者依稀記得小時候，客人在茶餐廳點咖啡，如果客人不說明“飛沙走奶”，餐廳會預先加奶放糖才端上，換句話說，奶和糖的份量不由客人決定，而是茶餐廳廚房調控！順帶一提，以前香港人比較喜歡用“飲品”一詞代替“飲料”，也許與“飲料”的粵音“飲尿”發音相近有關。

為何喝咖啡

咖啡本來是阿拉伯世界藥用提神的苦澀果實，其後變成日常飲料。筆者大膽假設，15世紀鄭和下西洋（1405 - 1433）遇上中東人時，如果當地人回贈咖啡並帶回大明，這苦澀的果實很可能早在十四世紀就能在中國普及，成為中草藥！各位試想想，如果有人用碗而不是咖啡杯來喝黑咖啡，這和喝中藥來補充精神有大分別嗎？本來苦澀難喝的苦水憑什麼會吸引人來喝？筆者當初被它吸引是它濃郁的香氣，但初嘗咖啡，口感並不討好。那麼，現代人為什麼要喝咖啡？

Article: Sunspot Theory



The Open Covid Journal

<https://opencovidjournal.com>

(Accepted for Publication)

**Covid-19 + Omicron and Sunspot Theory:
Subsiding by 2022**

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Word Count = 3,198



**Prof. Samuel
KM HO**

**Editor: The
entire article
can be found
in the
Website of
HKQMA**



Covid-19 + Omicron and Sunspot Theory: Subsiding by 2022

ABSTRACT

Background

COVID-19 is co-existing in the contemporary World. During the 2.2-year period (2020-1-1 to 2021-3-3) when the Covid-19 comes into play, the World has recorded around 440,553,000 cases, averaging 557,662/day. Death toll so far is around 5,993,000, with a mortality rate of 1.36% (compared to 1.95% till end-Nov 2021 when the Omicron Variant came into play). Dr. Angelique Coetee (Head of S. Africa Medical Association) has voiced recently that the symptom of the new variant Omicron is mild and there is no need for patients to be hospitalized. Yet, due to its fast propagation speed resulted from the 32 mutations on the Spike Protein and the 10 mutations on the 'receptor binding domain' which gain entry to the human cells, it has attracted global attention, and many countries have closed their borders to relevant regions.

Methods

This research paper is based on the impact of the consistent Sunspot cycle's 11-year variation on mankind. Riding on a similar paper published at the Oxford Business & Economic Conference in 2007 on a hypothesis of Sunspot on "Uni-Economic" which has been award the best paper at the time, the current paper is focusing on the impact of Sunspot, but on the front of human health as affected by the Covid-19 Pandemic. Dataset over 4 centuries and converging on the past 60 years have been collected to verify the hypothesis of Sunspot on Pandemic with confidence level above 95%.

Results

2019 experienced the lowest sunspot in the history of mankind at 281 days without any Sunspot. In other words, there is a subtle lack of "Energy" for mankind. It is well recognized that, in Tradition Chinese Medicine (TCM) theory, Energy (Chi) is the most important drive and defense line for our human body.

Conclusion

Through literature review and critical analysis, most of the Pandemic in the human history occurs at the Sunspot Minima years when there were serious lacking of Chi for mankind. Nevertheless, it is expected that the Sunspot day-count will be almost daily in 2022, and hence its radiation on Earth will be approaching Maxima. Therefore, the Covid-19 will subside naturally, and the virus (including the weak Omicron, resulting in the Mortality rate dropping from 1.95% to 1.36% since encountered in Dec 2021) will become an Endemic. This has been proven by history.

Key Words: Covid-19, Omicron Variant, Sunspot Theory, Body Energy Cells, Traditional Chinese Medicine.

Research Ethics Approval

**Ethical approval is not applicable to the current study, as the paper is based on the Sunspot Theory. Moreover the historical data on Epidemics and Pandemics are all in the public domain of mankind.
(From Author)**

HKQMA 2022

Members of Executive Committee

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End

